

## RESERVATIONS, BOOKING AND CANCELLATION CONDITIONS

Sports Tickets Worldwide, Hotels Worldwide, Events Worldwide.

Reservations can be made through any Licensed, Bonded Travel Agency. A non-refundable deposit is required at the time of booking. This will be highlighted on each individual package, product or tour and will vary. If no amount is shown a minimum of A\$250 per person is required. The balance is due 60 days prior to departure unless otherwise stated. Full payment is required immediately if reservations are made within 60 days of departure. Late bookings may attract a surcharge or late booking fee. All prices are inclusive of Australian GST applicable at the time of confirmation. The level of GST is according to the Federal Government and may change at any time.

### BOOKING AMENDMENTS

Once confirmed an amendment fee of \$50 per person will be charged plus any charges or levies made by our suppliers.

### CANCELLATIONS

Outside 60 days of departure, in addition to the non-refundable deposit, a cancellation fee of \$100 per person will apply. In addition, airline cancellation fees are also charged along with any other supplier and operator charges. Inside 60 days a cancellation fee of \$250 will apply in addition to charges by suppliers and other operators. Cancellation conditions set out on any individual product / tour flyer or confirmation will override these standard conditions.

### UNUSED SERVICES

Unused vouchers for services that are provided as part of an Events Worldwide package are not transferable or refundable. Vouchers must be returned before any potential refund can be considered.

### POSSIBLE PRICE OR ITINERARY CHANGES

Prices of event or holiday packages are based on ground arrangement tariffs in effect at the time of quoting. They are subject to any revisions that may become effective at a later date. No changes in routings or itineraries are contemplated but the right is reserved to make them if necessary. Group Tours are subject to minimum numbers.

### CURRENCY FLUCTUATIONS

All tour costs quoted are subject to change in the event of foreign exchanges, fluctuations and airline airfare changes.

### PARTICIPATING AIRLINES

This program has been designed to utilise the service of any airline carrier. The carrier will be specified on each tour and while the services and fares of a particular airline has been used the services of any other airline may be used for the routes booked and the appropriate fares charged.

### AIRLINE FARES

Airline Companies reserve the right to charge fares in force on the day of departure. No domestic add-ons have been included in costs unless specified.

### TOUR CODE

Each tour has an Events Worldwide (or group) tourcode number which should be used where possible when booking.

### EFFECTIVE DATES – REFER EACH TOUR

Each Tour or Package has its own validity which will be inserted on each brochure, quote or flyer. You will be advised of any changes.

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## BOOKING CONDITIONS

Events Worldwide Pty Ltd, Sports Tickets Worldwide Pty Ltd, Hotels Worldwide Pty Ltd form the Events Worldwide Group and are herein called "the company". The company accepts the booking and agrees to arrange the travel facilities in relation to the specified holiday or flyer only upon the conditions set out in the most recent brochure or flyer issued by the company in respect of such holiday, herein after called "the brochure" and upon the following conditions:

1 In issuing tickets and coupons for travel conveyance or transport in making arrangements for hotels or other accommodation, the company is acting as a booking agent only for the persons or corporations providing the means of travel or accommodation (herein called "principles"). The company shall not be liable or responsible in any respect for any loss, damage, injury, accident, delay or irregularity occurring to any person or property occasioned, sustained or suffered in the course of any holiday, journey or accommodation the use of any facilities booked by or through the company, corporation or person. So far as the company shall not be acting as the agents for the person making the booking.

2 The principals aforesaid have the rights to change existing prices without notice at any time before or after this booking. The company reserves the right to require further payment to cover any such increases, and any change in exchange rates for foreign currency or to vary the travel accommodation or tour arrangements, to wholly or partly compensate for any such increases or change.

3 The principals will carry persons and goods and provide accommodation and tours, only on the terms and conditions imposed by them respectively, including conditions and regulations appearing on tickets. The traveller agrees to accept and abide by the terms and conditions so imposed.

4 The company believes the contents of the brochure relating to the holiday or services to be true at the time of printing of the first edition of such brochure. The company makes no express or implied representation or warranty with respect to the standard of service or accommodation as at the time the traveller undertakes the tour. The company shall not be held liable or responsible to any person who has made a booking in the event of such persons dissatisfaction of any such service or accommodation.

5 If after departure, for sickness or any other reason whatsoever a person does not avail himself of any travel accommodation or tour arrangements, no refund or other allowance or alternative arrangements will be made in respect of any travel, accommodation, tour or sightseeing not availed of. No allowance or refund can be made in respect of any lost or unused tickets, vouchers, coupons or other authorities entitling a traveller to partake any part of the within holiday.

6 The company reserves the right to alter, amend or cancel any of the arrangements contained in this holiday or package.

7 The company will in no circumstances be responsible for travellers baggage, personal items, health or welfare.

8 The company and it's principals reserve the rights to refuse to carry or to accommodate any person whom it considers unsuitable by a reason of age or physical or mental condition.

### TRANSPORTATION

The transportation companies or firms shall be exempt from all liability in respect of any detention, delay, loss, damage, sickness or injury however and by whom so ever caused and whatever kind occurring of, or to the passenger at any time when the passenger is not on board a carrier or conveyance used or operated by the transportation companies or firms concerned shall constitute the sole contract between the transportation companies or firms. The passage contract in use by the transportation companies or firms concerned shall constitute the sole contract between the transportation companies or firms and purchaser of these tours and/ or purchaser. All tickets, deposit tickets, coupons and orders are furnished and issued subject to all respects to those terms and conditions under which the means of transportation of those services provided thereby are offered or supplied by owners, operators, public carriers, managing agents or agents.